

Become a Volunteer Ombudsman

What a Volunteer Ombudsman Does:

- Visit residents in nursing homes and other long-term care facilities on a regular basis.
- Investigate and resolve residents' concerns and problems.
- Report observations.
- Support residents' rights, privacy and confidentiality.
- Refer urgent concerns to local LTC Ombudsman Program.
- Provide clerical support.
- Choose your availability between the hours of 9am - 4pm.



Training is Provided

Who Can Volunteer?

If you are 21 years or older, have available transportation and possess a genuine concern for nursing home residents and person's with disabilities, you can become a Volunteer Ombudsman.

Call:

Baltimore City Long Term Care Ombudsman Program

Baltimore City Health Department
Division of Aging & CARE Services
417 E. Fayette Street, 6th Floor
Baltimore, MD 21202

410-396-3144

